South Suburban Human Rights Authority September 13th, 2012 Meeting at 9:00 a.m. Civic Center Rotanda Room 14750 Ravinia Avenue Orland Park, Illinois 60467 (708) 403-6200

- 1. Call to order, Introductions, Confidentiality Statement and Meeting Minutes from August 9th, 2012.
- 2. Open Session:
 - A. New Complaints-

13-040-9003

- 3. Closed Session:
 - A. New Case Assignments-

13-040-9003

- B. Progress Reports-
 - 12-040-9006 (Midway Neurological & Rehabilitation Center)
 - 12-040-9008 (Glenwood Healthcare & Rehab Center) (Georgia & Michele)
 - 12-040-9010 (Joliet Terrace) (Michele)
 - 12-040-9011 (United Cerebral Palsy) (Kim & Judy)
 - 12-040-9012 (St. James Hospital) (Michele & Judy)
 - 12-040-9014 (Palos Community Hospital) (Georgia)
 - 12-040-9015 (Lydia Healthcare) (Kim and Georgia)
 - 12-040-9016 (Garden Center Services) (Georgia & Kimberlee)

 - 12-040-9018 (Southwest Disabilities Services & Support) (Michele)
 - 13-040-9001 (Individual Advocacy Group) (Kim and Georgia)
 - 13-040-9002 (Woodside Extended Care) (Michele & Maria)
- C. Draft Reports/Responses
 - 11-040-9013 (Chicago Ridge Nursing Home) (Michele)
 - 11-040-9014 (St. James Hospital) (Judy & Michele)
 - 12-040-9001 (Carole Lane Terrace) (Kimberlee)

12-040-9002 (Individual Advocacy Group)

12-040-9003 (Ingalls Memorial Hospital) (Michele)

12-040-9004 (Southwest Community Services)

12-040-9008 (Glenwood Healthcare & Rehab Center) (Georgia & Michele)

4. Open Session:

A. Draft Reports for Acceptance-

12-040-9008 (Glenwood Healthcare & Rehab Center) (Georgia & Michele)

B. Closures/Accept Responses/Make Available to the Public/

11-040-9013 (Chicago Ridge Nursing Home) (Michele)

11-040-9014 (St. James Hospital) (Judy & Michele)

12-040-9001 (Carole Lane Terrace) (Kimberlee)

12-040-9002 (Individual Advocacy Group)

12-040-9003 (Ingalls Memorial Hospital) (Michele)

12-040-9004 (Southwest Community Services)

5. Other Business and Adjournment:

- * Travel/Volunteer Certifications
- * Site Visits/ Other Concerns
- * Recruitment of HRA Citizen Members

6. Public Comment

Next Meeting: October 11th, 2012

New Hope Center 1624 E. 154th Street Dolton, Illinois 60419